

YOUR STRATEGIC IT ALLY

## TECH MONARCH

Need a reliable IT partner? Let's team up for professional and reliable IT services that can scale easily.







## WELCOME TO OUR COMPANY

#### Who we are?

Established in 2017, TechMonarch has been providing top-notch IT-managed services to businesses of all sizes, with a commitment to delivering exceptional service and support.

#### What we Solve?

We provide a trusted space for businesses looking for a reliable IT partner with excellent skills, sufficient resources to maintain service quality, and a solid structure for proper reporting and quick responses to all your needs and queries.







### MISSION

Our mission is to to delivering top-notch IT managed services worldwide and constantly drive for innovation.

### **VISION**

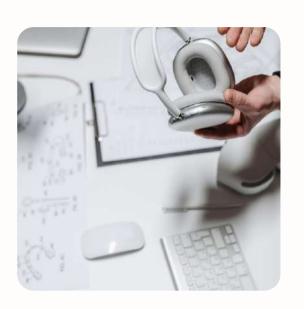
Our Vision is to empower businesses with state-ofthe-art technology and unparalleled expertise, driving their success in the digital age.



## **OUR HISTORY**

We started in 2017 as a Managed IT service provider and have since expanded our service reach.





2017

2019

2021

2024

**Our Journey Begins** 

Establish a strong presence in the local market as a Managed Service Provider. Local Market Conquered

Expanded our reach to cover the entire nation, ensuring consistent and reliable support everywhere.

First International Client

Earned the trust of our first international client, a testament to our quality and dedication.

Global Presence Established

Proudly providing services in over 5 countries, continually expanding our global presence and maintaining our commitment to excellence.



### **OUR FACILITIES**



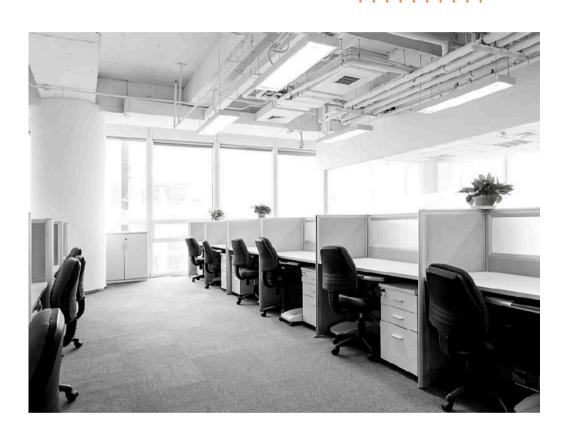


Equipped with cutting-edge technology and staffed by highly trained professionals, the NOC runs 24/7 to keep your client's systems in top shape with proactive support and quick fixes.



#### **SECURITY OPERATIONS CENTER**

With advanced tools and a sharp team on the lookout, the SOC handles threats in real time, ensuring your client's security is always one step ahead.



#### IT SUPPORT CENTER

With trained technicians and efficient systems, the IT Support Center handles a wide range of technical issues quickly, keeping IT systems running smoothly.

## Why Techmonarch?



### All-In-One IT Services

We handle everything from managing your IT to setting up and supporting your infrastructure.



### Smooth IT Setup & Support

Whether you're starting fresh or need ongoing help, our team ensures your IT systems run smoothly.



### **Experienced Team**

Our team of IT pros brings years of know-how to support your business.



#### **Flexible Contracts**

Our team is available 24/7 around the clock to provide all time on call support.



### **Training and Support**

We strictly adhere the NDA and SLAs to ensure confidentiality and compliance.



### 24/7 Support

Streamlined processes reduce expenses, maximizing efficiency and profitability.

## Our Achievements

**150+** 

CLIENT SERVED

5+

COUNTRIES SERVED

90%

CLIENT RETENTION

20+

TECHNOLOGY EXPERTS

7+

YEARS OF EXPERIENCE

**15+** 

INDUSTRIES SERVED



## Our IT Offering



## Managed IT Services

- Real time IT support
- ✓ Network & Server management
- Employee on/off Boarding
- Device management
- Application & Cloud Management
- IT Consulting services



## IT Infrastructure Projects

- Network Design & Implementation
- Data center services
- On-Premise Infrastructure
- IT Infra. Consultation



### Our Solutions

- Mailing Solutions
- End Point Security
- ✓ Backup & Disaster recovery
- Server & Storage Solution
- Cloud

More....

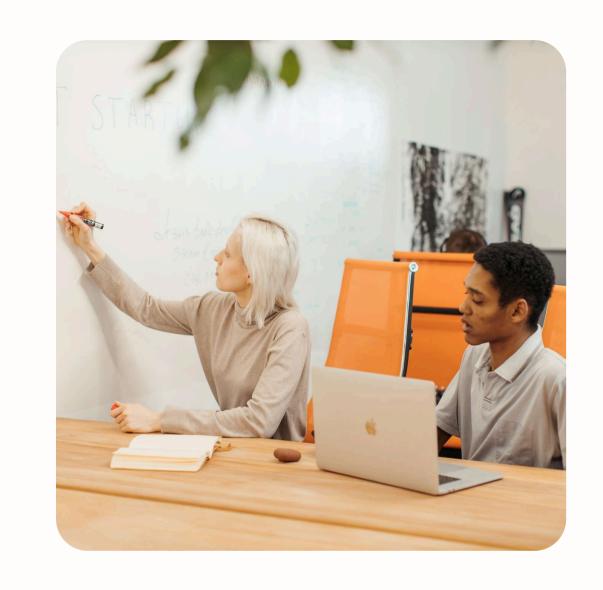


## Managed IT Services

## ManageIT

### **Label Services**

Think of our Managed IT Services as your one-stop solution for all your IT requirements. Whether it's IT support, data backup and recovery, system maintenance, cybersecurity, or employee onboarding/offboarding, we've got you covered.





NDA

4 150+

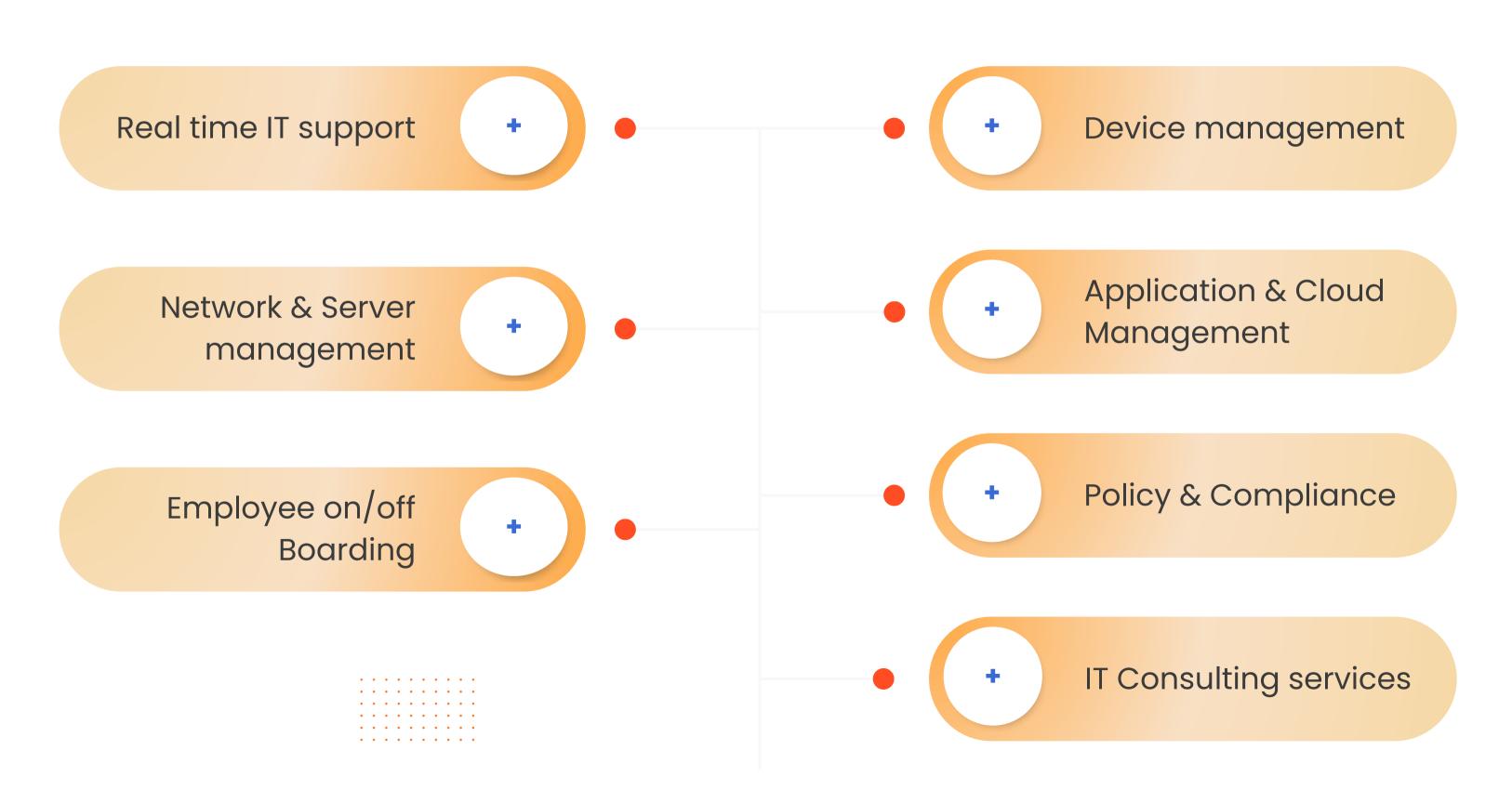
24/7

**Strong Adherence** 

Clients

Support

### What our Managed IT Service Covers?



### Our Managed IT Work Models

Feature	Per-User	Full-Time	Project-Based	On Need Based
Cost Efficiency	Cost-effective	Cost-effective	Cost-effective	Cost-effective
Resource Type	NA	Dedicated	Flexible	Flexible
Availability	As per user	8 hours/day	Project-specific	As needed
Scalability	Easy	High	High	Medium
TM Support	NA	24/7	24/7	24/7
NDA & SLA	NA	Signed	Signed	Signed

## MANAGE COMPANY'S IT INFRASTRUCTURE

#### A TECHMONARCH CASE STUDY

**Problem:** The client needed reliable IT infrastructure management and a provider to source all their IT products, including hardware, networking, cybersecurity, and system setup.

**Solution:** They chose TechMonarch for their high ratings and value. A team of 2-5 employees managed the project, ensuring regular communication and timely delivery of services.

**Testimonial:** The team consistently went above and beyond, demonstrating professionalism and expertise. Their project management was exceptional, with timely delivery and a focus on collaboration. We're very impressed and highly recommend them.

- CEO of the company





## IT Infrastructure Projects



### IT Infrastructure Projects: Upgrade or Build from Scratch

At TechMonarch, we specialise in upgrading or building your IT infrastructure from the ground up, enhancing overall IT efficiency by at least 30% and minimising downtime. Our expert team ensures reliability and security, with industry-leading warranties and certifications. From cabling to comprehensive security setups, we've got you covered. Trust TechMonarch to transform your IT environment with precision and expertise.

### LAN Cabling

25-year warranty with Fluke testing and certification.

### Server Room & Data Center Setup

Complete design, installation, and configuration.

#### **Network Solutions**

Access points, switches, firewalls, endpoint security, and DLP.

### **Security Systems**

CCTV and biometric solutions for enhanced security.



## **How We Operate?**





## Why us?

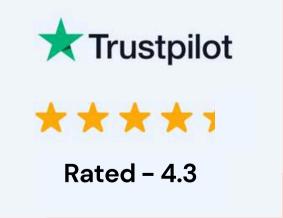
Experience & Expertise

7+
Years of
Experience

20+
New Office IT
Ifra. Setup

10+
IT infrastructure upgrade

**Customer Reviews** 







## IT INFRA. SETUP FOR A GROWING CONSULTANCY

#### A TECHMONARCH CASE STUDY

**Problem:** A growing consultancy faced system downtimes, security risks, and collaboration issues due to outdated IT infrastructure.

**Solution:** TechMonarch revamped the firm's IT setup with new hardware, enhanced cybersecurity, and tailored system configurations, ensuring seamless communication and timely delivery.

**Testimonial:** TechMonarch exceeded expectations, resolving issues promptly and delivering top-notch service. Highly recommended for their professionalism and expertise

- CEO of the company





## Our Solutions



**Mailing Solutions** 

Virtualization

Networking

**End Point Security** 

Cloud

UTM & Network security devices

Backup & Disaster recovery

Server & Storage Solutions

### **Our Trusted Partners**



































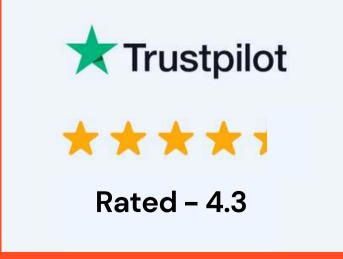






# HOW OUR CUSTOMER HAS RATED US

Our Medal of Honour







## WHAT OUR CLIENT'S SAY ABOUT US



#### Jimmy Doshi (MD)



TECHMONARCH's company culture is very positive, with an emphasis on collaboration and teamwork.



### Drashty Bhanushali ★★★★

They've got a good team in IT management and really know how to keep everything running smoothly.



### Dharmesh Prajapati ★★★★ (CEO)

TechMonarch really impressed us by taking charge and getting things done.



### Hiren Trivedi (Sr. IT Admin)



They were always available for us, offering great support and a positive attitude.



## Thank You

### Let's discuss the opportunity

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